

## 6. Speaking Powerfully



The ability to speak clearly, directly and compassionately is a powerful professional soft skill.

### Say What You Mean but Don't Say it Mean

Learning to speak intentionally, not impulsively, in high pressure situations is a skill that takes time to achieve. This Skillpod provides your staff with the fundamentals.

### Networking with the Best of Them

How best to start a conversation with strangers? We are here to help.

### Tools to Achieve Your Goals

By the end of this Skillpod your staff will understand what the psychology of sorry is, how to maintain their boundaries, what a stop word really means and how to take a step beyond traditional mirroring.

Contact [lene@theglassceilingproject.com](mailto:lene@theglassceilingproject.com) to help your staff to access this skillset.

*“Motivating, mentoring and inspiring by equal measure. [Lene] will tell it to you straight and you’ll be all the better for it. ...”*

Rob Miller, BBRC