## 14. Mastering Performance Appraisals

Performance appraisals should

be powerful and inspiring. Sadly, they are often uncomfortable, stressful and traumatic for both parties.

## Making a Difference

This Skillpod will ensure that your managers deliver appraisals that are proactive and supportive of individual development and company directives.

## Before, During and After

A good appraisal starts the moment the staff member walks in the door and/or the previous appraisal has finished. This Skillpod will help your managers to construct feedback that is both comprehensive and insightful.

Contact <u>lene@theglassceilingproject.com</u> to help your staff master this skillset.

"Lene helped to clarify areas I needed to focus on and open my mind to new possibilities."

> Gemma Arregui Head of Operations – G-Kaizen

